

Conversion Checklist

Corporate Edition Users

This checklist is provided as a convenience to you as a client that will be using the Corporate Edition of the new Digital Banking platform. Your current setup(s) within the current Online Banking platform will be migrated to the new Digital Banking platform and this checklist provides you with steps you can take to make the conversion as smooth as possible for you and your organization's users.

Note: Please work with your organization's administrator to complete this checklist.

Pre-Conversion

- Review the [Corporate and Business Migration Reference](#) to understand how your data will appear in the new system
- Remove unnecessary ACH and Wire Templates that should not be migrated
- Rename all Wire Templates over 20 characters to less than 20 Characters
 - Any wire templates over 20 characters will be cut off at 20 when migrated.
- Check all of your contact details for accuracy
 - You should have an SMS-enabled mobile phone number listed on your profile. This number will be used in the new platform to authenticate them on first-time login with a one-time-use code.

Day Before

- Work with your administrator to take an inventory of your scheduled and recurring payments using our Payments Inventory template
 - All of your payments will need to be validated in the Day After phase and you will need an "offline" copy of your payments
 - Review the First-Time Login Guide so you know how to log in on conversion day

Conversion Day

- Make sure you can log in as expected
- Review all of your scheduled payments for accuracy
- Review all of your recurring payments for accuracy
- If you have access to Cash Management applications, check to make sure you can access them through the menu:
 - Bill Pay
 - Positive Pay
 - Remote Deposit Capture
 - Lockbox

If you need help or are unable to access something, please check with your organization's administrator or call the Concierge Desk at (888) 322-2120.