

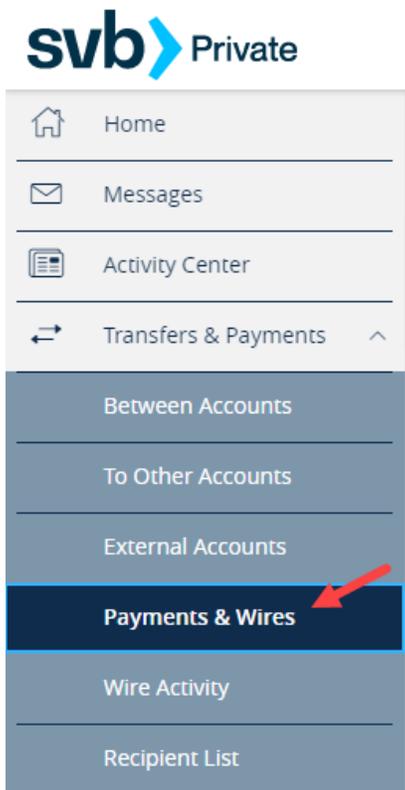
Sending International Wires in the Private Client Edition

Private clients can initiate international wires in Digital Banking.

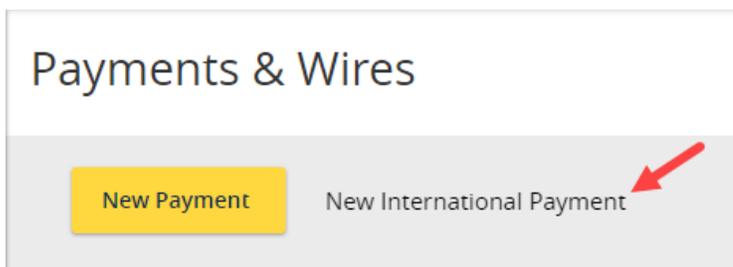
Instructions for using a Mac

If you are on an iOS or Mac, you may need to use a PDF editor such as Adobe Acrobat Reader for the PDF wire form to be fillable.

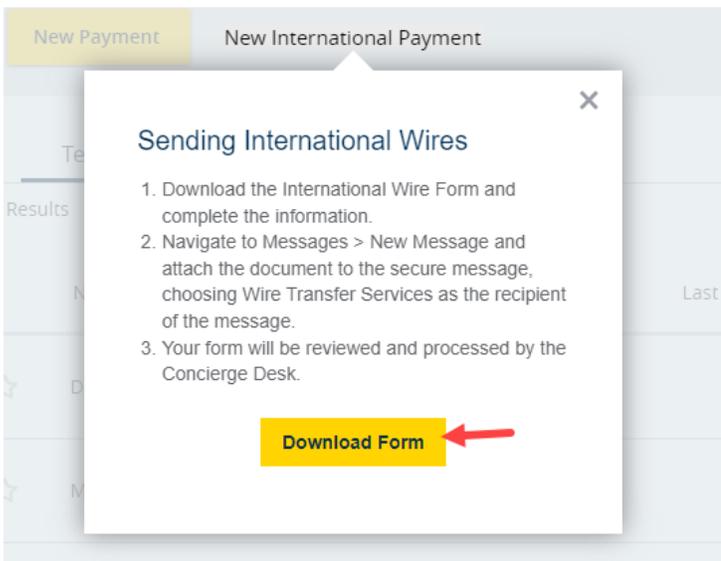
Step 1: Log in to Digital Banking and select “Transfers & Payments” then “Payments & Wires”.



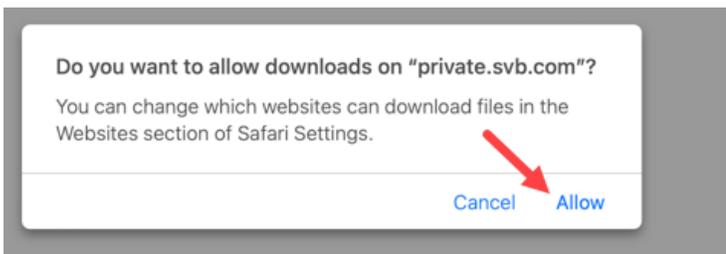
Step 2: Select “New International Payment”.



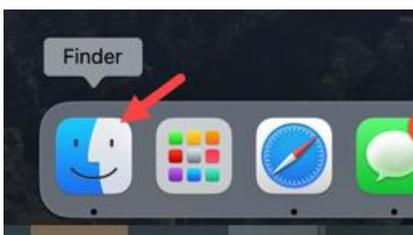
Step 3: Read the instructions on how to send an international wire and then click on “Download Form”.



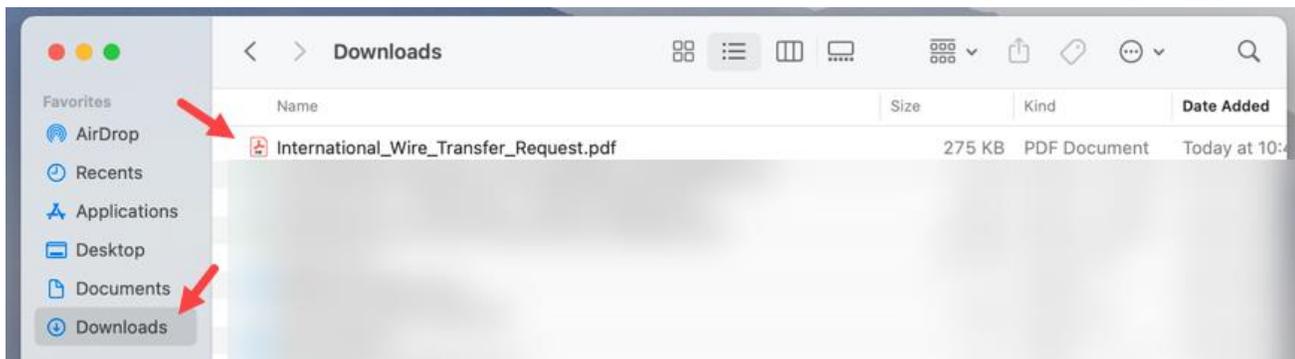
Note: You may need to click “Allow” for the form to download.



Step 4: To retrieve the downloaded form, locate and click on the Finder icon in the left corner on the bottom menu bar.

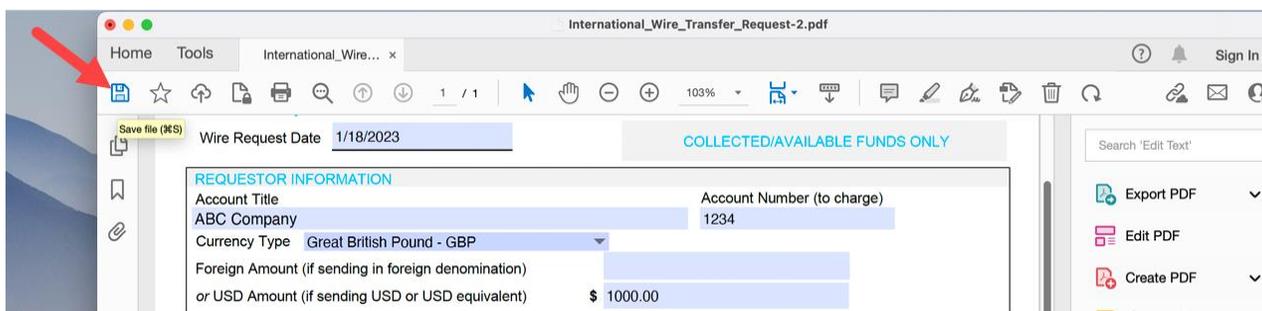


Step 5: Select Downloads on the left menu. The form should appear at the top of the box if it's the most recent form downloaded.

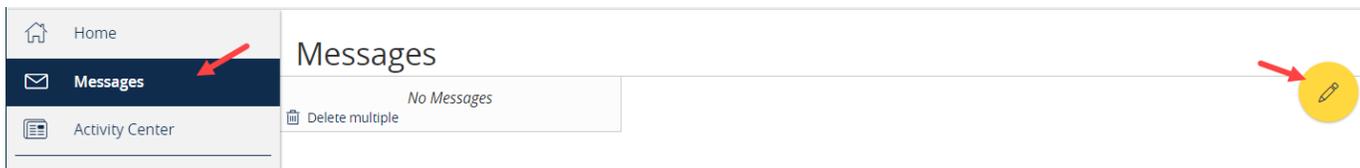


Step 6: Open the form and complete the fields as per the wiring instructions. Save the form by selecting the disc icon in the upper left corner. This will save it to your Downloads folder.

Sample wire below:



Step 7: Log in to Digital Banking and choose "Messages" from the left menu bar. Click on the pencil icon in the upper right corner.



Step 8: Select the message recipient “Wire Transfer Services” from the dropdown menu and complete the Message subject and Message sections. Then click on the paper clip next to “Attach a file” in the bottom right to browse and locate your saved wire form. Sample message below:

NEW MESSAGE

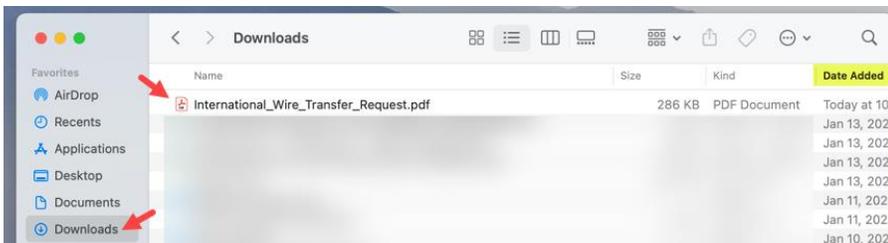
Message recipient
Wire Transfer Services

Message subject
International Wire Request

Message
Please send the attached International Wire request on 01/18/2023 as requested on the form.

Attachments
Attach a file

Step 9: The saved wire form should be in your Downloads folder. If you are having difficulty locating it in the list, sort by clicking on the “Date Added” column and bringing the most recent downloaded files to the top. Double click on the file to upload it to your message.



Step 10: The Wire Request form should appear under the Attachments section of the message. Click on “Send Message” to send the wire to the bank for processing.

Attachments

.PDF Name: International_Wire_Transfer_Request... 279.14 KB

Go back Send message

You will receive a message back from SVB confirming receipt of the wire and acknowledging that it has been sent to the wireroom for processing.